



Treasury Associate | Payments Investigator

Department: Treasury

Location: Toronto, ON | Victoria, BC

Reports to: Sava Ruljic

About Ascendant

A successful fintech company, Ascendant marries the world of technology and international payments. We build long term business relationships by offering high quality customer service and follow up to ensure we offer the best payment solution strategies. Our easy-to-use online payment platform, aPay, and our API offering drive our growth, helping our customers and partners bring efficiencies to their international AP and AR processes.

Position Overview

We are looking for someone to join our team in support of the North American Treasury team. Reporting directly to Sava Ruljic, Treasury Director as part of the Global Ascendant support team. Primary responsibility will be to conduct thorough analysis when researching assigned cases independently in order to draw conclusions and present solid recommendations while prioritizing the Banks interests as well as our internal and external client's concerns. In this role you'll apply strong business writing skills to communicate effectively with a variety of audiences of all levels (i.e., FX Traders, Directors, Senior Managers, etc.).

Duties and Key Responsibilities

- Provide consistent, quality internal customer service to our dealers in order to facilitate an effective resolution to customer inquiries
- Responsible for independently managing and processing large volumes of assigned cases to gather relevant data, draw conclusions and present solid recommendations
- Communicate effectively with internal and external parties as well as maintain strong interpersonal and communication skills in a fast-paced, deadline-driven environment
- Handle investigations relating to more complex and sophisticated cases
- Identify areas of opportunity to improve procedures, processes, and tools
- Entering and posting counterparty trades
- Contribute to key projects and initiatives as necessary



Academic and Trades Qualifications

- Post-secondary education (Finance, Business or Accounting - preferred)
- 1 - 5 years' experience in a financial institution in a payment related role
- Solid working knowledge of both the domestic and international payment systems, our back-office applications supporting the various payment/settlement processes (SWIFT, Bank Electronic Support Systems)
- Proven organizational and time management skills
- Strong analytical capabilities
- Proficiency in Computer Skills such as Microsoft Excel
- Motivated to work independently and accomplish objectives
- Detail oriented with demonstrated ability to manage multiple tasks within time constraints
- Candidates must be able to successfully complete a criminal records check
- Focused on team success - a participative team member
- Excellent interpersonal, relationship-building, and communication skills - verbal and written
- Positive attitude towards and ability to effectively adapt to change

What would make this an easy win:

- Experience in international and domestic electronic payment transfers, using proprietary banking partners' software
- A good knowledge of Banking and Payment Regulations

NOTE: This job description is not intended to be all-inclusive. Employee may perform other related duties as negotiated to meet the ongoing needs of the organization.

Please submit your resume to sava.ruljic@ascendant.world

We would like to thank all applicants for their interest, please note only those selected for an interview will be contacted.